

# Customer Service

CUSTOMER SERVICE / COMPANY INFORMATION

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SUSTAINABILITY

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RALPH LAUREN GIFT CARDS

ACCOUNT INFORMATION

PRIVACY NOTICE

**COMPANY INFORMATION**

TERMS AND CONDITIONS

HELP

## NEED HELP?

If you have any questions or need help with your account, you may contact us to assist you.

 +44 (0)203 450 7750

Monday - Friday 08.00-17.00


Saturday 09.00-17.00

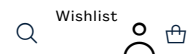
 [Email Us 24/7](#)

## Company Information

**Corporate Responsibility Report** 

**Investor Relations** 

**UK Modern Slavery Act** 



Login

furnishings to fragrances and accessories, and its commitment to conducting business according to the highest ethical and legal standards.

We require all vendors, factories, and contractors to adhere to our Operating Guidelines which set forth our business, legal and ethical standards in the following areas: occupational health and safety, fair wages and benefits, work hours, transparent record keeping practices, freedom of association, sub-contracting, customs compliance, product safety, conflicts of interest, anti-bribery, environmental sustainability, and prohibitions on child labor, forced labor, prison labor, discrimination, and harassment. We apply the same standards and principles to our own organization, to ensure the same level of protection to our employees.

Ralph Lauren supports the California Transparency in Supply Chains Act of 2010 and the UK Modern Slavery Act of 2015.

Ralph Lauren requires all of its suppliers to prohibit the hiring of slave labor and prevent practices that could contribute to human trafficking.

To eradicate slavery and human trafficking from our supply chain, we:

- verify product supply chains using third party auditors to ensure that our product supply chains are compliant with our Operating Guidelines and applicable laws and regulations prohibiting slave labor and human trafficking;
- conduct independent audits of our suppliers to evaluate their compliance with our Operating Guidelines and applicable laws and regulations prohibiting slave labor and human trafficking;
- require certification by our suppliers that materials incorporated into our products comply with our Operating Guidelines and applicable laws and regulations prohibiting slave labor and human trafficking in countries where our suppliers are doing business;
- maintain internal accountability standards and procedures for employees and contractors failing to meet our Operating Guidelines prohibiting slave labor and human trafficking; and
- provide training for our supply chain executives and employees on the prevention of human trafficking and slave labor.

Ralph Lauren reputation for product excellence begins in our suppliers' facilities.

**Operating Guidelines**



**Imprint**



**UK and California Transparency Act**



## UK AND CALIFORNIA TRANSPARENCY ACTS IN SUPPLY CHAINS

Ralph Lauren Corporation and its affiliates and subsidiaries (including CHAPS and CLUB MONACO), has built its brand around the consistent production of high-quality products, from apparel and home furnishings to fragrances and accessories, and its commitment to conducting business according to the highest ethical and legal standards.

We require all suppliers, factories, and contractors to adhere to our Operating Guidelines which set forth our business, legal, and ethical expectations and standards in the following areas: occupational health and safety, fair wages and benefits, work hours, transparent record-keeping practices, freedom of association, sub-contracting, customs compliance, product safety, conflicts of interest, anti-bribery, environmental sustainability, and prohibitions on child labor, forced labor, prison labor, discrimination, and harassment. In addition to our Operating Guidelines, our Foreign Migrant Workers Policy mandates ethical recruitment practices, including mandatory local language employment contracts, and the prohibition of worker-paid fees and end of contract travel expenses.

Ralph Lauren Corporation supports the California Transparency in Supply Chains Act of 2010 and the UK 2015 Modern Slavery Act.

Ralph Lauren Corporation requires all of its suppliers to prohibit the hiring of slave labor and prevent practices that could contribute to human trafficking.

To eradicate slavery and human trafficking from our supply chain, we:

- verify product supply chains using third-party auditors to ensure that our product supply chains are compliant with our Operating Guidelines and our Foreign Migrant Workers Policy and all applicable laws and regulations prohibiting slave labor and human trafficking;
- conduct independent audits of our suppliers to evaluate their compliance with our Operating Guidelines and our Foreign Migrant Workers Policy and all applicable laws and regulations prohibiting slave labor and human trafficking;
- require certification by our suppliers that materials incorporated into our products comply with our Operating Guidelines and our Foreign Migrant Workers Policy and all applicable laws and regulations prohibiting slave labor and human trafficking in countries where our suppliers are doing business;
- maintain internal accountability standards and procedures for employees and contractors failing to meet our Operating Guidelines and our Foreign Migrant Workers Policy prohibiting slave labor and human trafficking;
- and provide training for our supply chain executives and employees on the prevention of human trafficking and slave labor.

The above statement was last updated in 2024

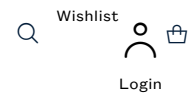
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## ACCOUNT +

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