

[Careers](#) [Careers](#) [Sustainability](#) [Sustainability](#) [Our Company](#) [Our Company](#) [News](#) [News](#)
[Brands](#) [Brands](#)

[Tier levels](#) [Top sourcing countries](#) [Factory Lists for download](#) [Information in the Lists](#)
[Open Supply Hub](#) [Discover more](#) [Related News](#)

While BESTSELLER provides the inspiration for product design, our suppliers produce our products to meet our quality requirements and the expectations of our customers.

Our Public Factory List includes a full account of our Tier 0 suppliers and Tier 1 factories, as well as a list of some of our Tier 2 materials suppliers.

For BESTSELLER, Tier 0 are the businesses with whom we place orders and have contractual relations. To become a BESTSELLER supplier, the business must have gone through the onboarding process, during which they sign BESTSELLER's Supplier Agreement, whereby they agree to uphold our [Code of Conduct \(CoC\) and related policies](#).

For more information about BESTSELLER's Onboarding process, please see our [Supply Chain Due Diligence](#) Report, page 19.

OUR TOP SOURCING COUNTRIES

Tier 1 refers to production units involved in the making and finishing of garments and products, including units with capabilities such as cut-to-pack, embroidery, washing, dyeing, printing, and finishing of garments. All factories are subject to the standards outlined in our [CoC, and related supply chain policies](#) and are routinely assessed as part of [BESTSELLER's Factory Standards Programme](#)

For more information about BESTSELLER's due diligence processes, please see our [Supply Chain Due Diligence](#) Report, Chapters 3 and 4.

Tier 2 refers to materials suppliers. Our Public Factory List consists of both Chemical-Test Free Materials Suppliers and our leather suppliers. These suppliers have been subject to the following due diligence:

- A Chemical-Test Free Materials Supplier has been subject to an onsite assessment of the chemical management systems at that facility. Once approved, these facilities are visited at a minimum of every 18 months and are subject to continuous random sample testing for compliance with our Restricted Substances List. The materials produced by these suppliers that pass our testing are not subject to testing later in the supply chain, hence the "chemical-test free materials" name.
- A leather supplier is one that has either a silver or gold Leather Working Group certificate. As of 2025, BESTSELLER requires leather suppliers to have a gold LWG certification, those who do not have a gold certificate by the time of their next assessment will be offboarded.

The list is updated six times a year and can be downloaded below in a Microsoft Excel format.

Please note, the lists do not include factories that are being offboarded from our supply chain. You can read about our Responsible Offboarding policy and processes [here](#).

Page 1

The first page of the excel covers our Tier 1 factories, this list includes the following data points:

- Address
- Associated supplier (Tier 0)
- Type of product made there
- Number of workers employed there at the time of onboarding
- Percentage of male/female employees at the factory at the time of onboarding

Page 2

The second page of the excel is a list of our Tier 2 Preferred Material Suppliers. This list includes:

- Supplier name
- Supplier country
- Product type
- Factory name
- Factory address

Open Supply Hub

Transparency is a necessary foundation for due diligence. In addition to publicly disclosing our factory list on our own site, BESTSELLER also publishes our supplier data via Open Supply Hub.

Open Supply Hub (OS Hub) is an accessible, collaborative, supply chain mapping platform, used and populated by stakeholders across sectors and supply chains. It shows production locations across the world and who is connected to them, making that data easy for anyone to work with.

[Open Supply Hub](#)

Through our policies, we seek to uphold the principles of good governance and social and environmental stewardship. We want to convey such corporate culture to all our stakeholders, promoting respect for fundamental Human and Labour Rights across our supply chain partners.

[Learn more & find all our supply chain policies here](#)

We are responsible for managing and mitigating risks in our supply chain. We develop and enforce standards of conduct to ensure our suppliers and their factories operate in accordance with relevant standards.

We manage and maintain the Factory Standards Programme, which is our primary tool for holding suppliers and factories accountable to our requirements, but also describes how we work together to create improvements where needed.

Click below to learn more about our general supply chain management.

We work with numerous stakeholders to manage and collaborate together on managing our human rights, environmental and chemical risks in this part of BESTSELLER's supply chain.

[Click here to get to know them all.](#)

We have renewed our agreement with the Pakistan Accord for Health and Safety in the Textile and Garment Industry, reaffirming our commitment to safe and responsible working conditions across our supply chain.

We support EuroCham Myanmar Garment Advocacy Group's call for a review and update of the country's minimum wage for garment workers.

BESTSELLER Foundation is committing USD 250,000 to the earthquake-affected areas of Myanmar, while BESTSELLER Global Supply Chain remains committed to supporting our

suppliers and their colleagues in the weeks and months ahead.

The construction of Logistics Centre West (LCW), our upcoming 155,000 m² logistics facility in the Netherlands, has officially begun. It's set to be the single biggest BESTSELLER investment.

With the launch of its first Supply Chain Due Diligence Report, BESTSELLER aims to provide even greater transparency into its sourcing practices and the management of human rights, environmental, and product safety risks.

Since 2023, BESTSELLER brand ONLY has more than doubled the volume of organic cotton sourced from African farmers. In the following years, BESTSELLER will increase its investment in preferred materials, which are necessary for the transformation of the fashion industry.

In a remarkable collaboration, several international fashion companies are collectively investing to accelerate the necessary transformation of the fashion industry's production processes. The initiative aims to achieve a significant overall reduction in CO2 emissions in the fashion industry.

Our Supply chain People in our value chain

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