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Human rights

Amazon's operations impact millions of people worldwide, including employees, suppliers and their workers, customers, and communities. With this reach, we play a critical role in respecting and promoting human rights.

Progress

10

businesses across Amazon underwent human rights and environmental due diligence assessments

9/10

high-risk supplier sites were correctly flagged by AI experiments in our audit program while keeping false alarms low

100%

of the 850 human rights and environmental complaints submitted in 2025 have been addressed by Amazon

Our approach

We believe every individual deserves to have their fundamental dignity respected. To achieve this, we embed respect for human rights throughout our business activities, and we work to engage with partners and suppliers that align with our values.

Amazon is committed to respecting internationally recognized human rights as defined by international standards and frameworks developed by the United Nations (UN) and the International Labour Organization (ILO), including the UN Universal Declaration of Human Rights; the Core Conventions of the ILO; and the ILO Declaration on Fundamental Principles and Rights at Work.

Our businesses span industries as different as grocery, logistics, and consumer devices—each with its own risk profile and operating context. That's why we don't take a one-size-fits-all approach: instead, we have established an enterprise-wide methodology and tools while empowering each businesses to identify and prioritize business-specific salient risks.

We implement this approach through five core pillars:

- Developing and maintaining strong policies and standards
- Embedding human rights into our business activities and decision-making
- Identifying, assessing, prioritizing, and addressing risk
- Engaging with stakeholders
- Improving access to effective grievance mechanisms and remediation

Our core pillars

[01]

Developing and maintaining strong policies and standards

[02]

Embedding human rights into our business activities and decision-making

[03]

Identifying, assessing, prioritizing, and addressing risk

[04]

Engaging with stakeholders

[05]

Improving access to effective grievance mechanisms and remediation

Case studies

Displaying 1 of 1

Amazon Private Brands: Health and safety

Working with international health organization PATH, Amazon launched a comprehensive worker well-being initiative in 2024. This program provides health screenings, training, and digital learning tools to enhance workplace health and safety. To date, over 2,200 workers have received health screenings and 69 factory managers have completed workplace health training. The digital learning platform has now been transferred to Vietnam's National Institute of Occupational and Environmental Health to benefit factories nationwide.

Watch the video to learn more about this initiative.

Harvesting the future – Cotton in India

In 2024, Amazon joined Harvesting the Future – Cotton in India, a three-year multi-sector initiative coordinated by the Fair Labor

Association to strengthen working and living conditions in cotton-farming communities in Madhya Pradesh. Together with 25 global brands, Indian suppliers, and local partners, the initiative aims to address systemic risks in cotton supply chains and support long-term, community-led improvements.

Read more

Supporting worker protection in Bangladesh

Bangladesh's ready-made-garment (RMG) sector employs millions of workers. When a serious workplace accident occurs, the physical and financial impact can be long lasting. Amazon joined the Employment Injury Scheme (EIS) Pilot in 2024 alongside 92 other brands. Companies' participation helps fund benefit payments for eligible workers and their families during the pilot phase—supporting ongoing worker protection in the event of serious workplace accident.

Read more

Advancing a just transition

We aim to integrate human rights due diligence into our decarbonization efforts, so we can better identify how our shift to a green economy might affect the communities in our value chain and drive positive outcomes.

[01]

Just energy transition

[02]

Responsible mineral sourcing

[03]

Climate finance

Human rights partnerships

We recognize that many human rights risks are complex issues with widespread social impacts. Addressing these risks requires cross-industry engagement to find effective solutions. We collaborate with credible, knowledgeable, and innovative industry partners around the world who share our vision.

amfori | Better Cotton | BSR | CASC

Frequently asked questions

Explore FAQs +

Discover the latest in human rights



Human rights

Mar 31, 20263 min

How Amazon helps fund and advance women-led climate solutions

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Supporting our supply chain

Learn more about how we support safe and healthy working conditions throughout our supply chain.

Learn more

Learn more

Related downloads

2023 PDF, 239.81 KB Supply Chain Standards

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